
Thule Guarantee

Under the Thule Guarantee, Thule will warranty all Thule branded products under the original purchaser, during its specified time frame listed below, and for products manufactured by Thule. The warranty terminates if the product's owner fails to present this Term of Warranty when requesting repairing services from Thule, under the terms provided herein.

Subject to the limitations and exclusions described in this warranty, Thule will remedy defects in materials or workmanship by making the necessary repairs within thirty days without charge for parts or labor. In addition, if it is not possible to remedy the defects, Thule will replace the product, the consumer may elect to receive a refund equal to the purchase price paid for the product, or, a credit to be used toward the purchase of a new Thule product in the same category.

This Thule warranty coverage does not, under any circumstances, cover any damage to non-Thule products used in conjunction with Thule products.

No warranty is given for defects caused by normal wear and tear, scratches, accidents, modifications or any types of repair other than those authorized by Thule.

No warranty is given for defects resulting from conditions beyond Thule's control including, but not limited to, misuse, overloading, or failure to assemble, mount or use the product in accordance with Thule's written instructions or guidelines included with the product or made available to the purchaser.

In the event that a product is defective, the purchaser should [contact Rack Attack](#).

In the event that the product needs to be returned, a representative from Rack Attack will provide the purchaser with the appropriate mailing address and any additional instructions. Please note that the purchaser will be responsible for mailing the product to Thule, with proof of purchase in the form of an original purchase invoice or receipt, and with a detailed description of the defect. The mailing costs will be refunded by Thule, upon presentation of the related mailing receipts.

Disclaimer of Liability: Repair or replacement of a defective product or the issuance of a refund or credit (as determined by Thule) is a purchaser's exclusive remedy under this warranty. Damage to a purchaser's property or other person is excluded. This warranty is expressly made in lieu of any and all other warranties, express or implied, including the warranties of merchantability and fitness for a particular purpose, but excepting the warranties which are expressly provided by law.

Rack Attack

☎ 604-872-7225 🏠 98 W 3rd Ave, Vancouver BC V5Y 1E4

🌐 rackattack.com
✉ info@rackattack.com



Thule's sole liability to any purchaser is limited to the remedy set forth above. In no event will Thule be liable for any lost profits, lost sales, or for any consequential, direct, indirect, incidental, special, exemplary, or punitive damages or for any other damages which were not directly and clearly caused by a defective product.

This warranty gives you specific legal rights. You may also have other rights which vary based on country or state.

In order to keep you informed about relevant product news and important warranty and product safety information, please register your product with us.

Product category	Warranty period
Thule Carriers, Racks & Accessories	Limited Lifetime
Thule Technical Backpacks	Limited Lifetime
Thule Luggage & Duffels	Limited Lifetime
Thule Bike Bags & Racks	Limited Lifetime
Thule Sport Transport Bags	Limited Lifetime
Thule Daypacks & Messengers	Limited Lifetime
Thule Laptop Sleeves & Cases	Limited Lifetime
Thule Phone & Tablet Cases	2 Years

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Thule Laptop Protective Bumpers	2 Years
Thule Pet Kennels & Accessories	2 Years
Thule Camera Bags & Cases	Limited Lifetime
Thule Multisport Trailers	Limited Lifetime
Thule Bike Trailers	Limited Lifetime
Thule Child Bike Seats	5 Years
<i>Strollers</i>	
Thule Urban Glide 2	Limited Lifetime
Thule Glide 2	Limited Lifetime
Thule Sleek	Limited Lifetime on Frame/3 years fabric and parts
Thule Spring	Limited Lifetime on Frame/3 years fabric and parts
Thule Awnings	2 years
Thule Van Accessories	2 years
Thule Tepui & Tepui Rooftop Tents & Accessories	2 years

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